Aumentum® Recorder

Our comprehensive and integrated records management solution helps increase productivity and accuracy, improve customer service, and decrease cost.
Why change now?

Today, offices like yours face staffing concerns due to retirements, attrition, and budgetary cuts — causing you to look for ways to streamline your processes and do more with less.

With government staffing demographics trending toward a younger workforce and the demand of immediacy growing bigger, your ability to provide the same level of service to your constituents is rapidly changing. You want to answer their property questions quickly and efficiently, without forcing them to come into your office.

What if you could quickly implement a system with robust self-management features for the public, provide your constituents easy and secured access to public records and data, and offer greater value in the services you provide?

With Aumentum Recorder, you can streamline your processes seamlessly and serve the public's interest with ease — even as you manage documents and information from multiple channels and provide secure records anytime, anywhere. And with fast access to information, and the ability to access public records through the internet, your staff will be able to provide a higher level of customer service.

Why choose Aumentum?

As a Thomson Reuters brand, the Aumentum platform comes with three distinct advantages over the competition that help you support your constituents and their needs.

Constituent-focused. We help you put your customers first by helping you provide superior service to your constituents and deploy limited resources on behalf of the public good.

Expertise. Many of our employees have served in local government, so we have combined our extensive expertise in software product design, development, and deployment to provide world-class solutions.

Digital experience. Our technology platform empowers customers by seamlessly integrating the functions of government across offices to support intricate workflows, data sharing, and information analytics — bringing a digital touch to 21st-century governing.

Additionally, the Aumentum platform is built on four REST pillars: Reliability, Efficiency, Security, and Trust. The pillars strengthen the public trust by helping to modernize information systems, improve public service, and streamline the tax revenue process. Since you must deliver these same values to your constituents, we make sure they’re also the key to our platform and technology.

Reliability. Aumentum creates a digital infrastructure where public information is open and available, easily managed and updated, accurate, and shareable. The platform can offer a multi-purpose, multi-stakeholder data portal to share, use, and access information. As a single definitive platform, information can be accessed by government, stakeholders, and citizens alike.

Within Aumentum Recorder, reports provide you with accurate data to help you budget year over year. Get detailed information about financial distribution of fees and funds, collected fees, distribution to GL accounts, adjustment capabilities, and more.

Efficiency. The platform enables you to improve cost controls with operational efficiencies and strengthen tax revenue processing. You’ll have integrated, connected processes that streamline data administration for equitable, fair, and cost-effective results. Not only can it be deployed from anywhere (your infrastructure, public cloud, or a Thomson Reuters data center), you can eliminate manual processes.
Aumentum® Recorder

Security. Using the most current digital standards and industry best practices to ensure data integrity, the platform helps you strengthen institutional trust to build, leverage, and maximize the stewardship of public data for future generations. Not only do we ensure that your constituents’ information is secure, but Aumentum Recorder now provides you with enhanced sealing functionality to help you keep non-public records protected. With so many court and law enforcement requests to seal records, it’s vital that you keep up with demand. This functionality allows you to work with these requests and flag documents as they are recorded and, if necessary, sealed.

Trust. Because it’s based on feedback from our multiple customer channels, our iterative design is constantly improving and being validated through testing — usability testing to improve quality, and automated testing to enhance trust. This allows us to provide a transparent platform that simplifies workflows for you, your constituents, and stakeholders. Aumentum helps solve this issue by improving information quality with an integrated digital infrastructure, leading to positive outcomes.

Aumentum Recorder capabilities

Not only are the distinct advantages above woven into every Aumentum product, they also allow for data to be collected only once and then populated into other integrated systems — including tax billing and collection, property assessment, and e-government. This helps you to increase your productivity and accuracy and immediately alert other agencies of property ownership changes, while eliminating redundant entries and duplication errors.

Additionally, the platform gives you the ability to scale your software across all offices — achieving even more for your community.

Analytics. Get multiple statistical reports and views that shows the workflow of the office and individual employees. Detailed auditing runs automatically, providing you the business-critical data needed to drive accountability and efficiency.

eRecording. Process and return electronic documents with attorneys, title companies, and other entities. This advanced workflow streamlines document submission and indexing, audits every step of the process, improves turn-around time, and reduces costs for both your office and your customers, as well as the submitter.

Security. Allow variable security to be applied to documents at various levels of document sealing. The system’s security utilizes auditing layers for user, workstation, and document tracking, creating a tightly secured system that helps guard document integrity and confidentiality — and increase public trust.

Visual workflow. Drag and drop individual workflow components to optimize the records management process. Since the changes do not require programming, the modifications are instantly available in real time.

Cashiering and accounting. Includes a robust and integrated cashiering system with cash drawer support, point-of-sale credit card processing, refund and non-sufficient fund check tracking, auto-fee calculation, and ledger disbursement. Other features include support for slip printers and fully audited receipt adjustment capabilities.

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I’ve looked at other programs, but what really keeps me with Aumentum is the people. From the very beginning, they set my desktop up and helped me configure it for my use.

If I didn’t understand something, they’d come in and explain it. If we needed something extra, like the brands module, they helped us figure it out.”

— Heidi Easley, County Clerk
Victoria County, Texas, USA

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Why choose Thomson Reuters?
Thomson Reuters is the world’s leading source of intelligent information for governments, businesses, and professionals. Combining industry expertise with innovative technology, we deliver critical information to leading decision makers.

We partner with a variety of departments, teams, and vendors to share capabilities and ensure that our customers have the most comprehensive and innovative solution at their fingertips. We measure our partnerships’ successes in decades, rather than project lifecycles, because of the long-term impact. As a result, we’ve powered over 1,000 government offices with reliable, innovative solutions.

We also strive to have a positive social impact by addressing the unmet needs of the communities you serve and by sharing knowledge and expertise to help customers and constituents. We offer products and services designed to ensure equality, drive prosperity, and deliver justice for all levels of government — including bringing information technology to local, state, and federal government offices. We serve our business with integrity by holding ourselves and each other accountable for our actions.

Additionally, we’re dedicated to continually improving our products with feedback from you. Through our user conferences, ongoing training, and innovation labs, we’ve heard your feedback about how to make our software work for you. We’re also a longstanding partner of Property Records Industry Association (PRIA), and we actively work to support the profession through projects and conferences.

Ready to start a conversation?
Need more information about how our recorder solution can work for you? Visit us at tax.tr.com, or call a representative for your region at +1 866 471 2900.

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