Facing Global Tax Technology Challenges
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Facing Global Tax Technology Challenges Head-On

Multinational corporations like yours are faced with new challenges as they globalize their tax and global trade operations. The demands for transparency and timely responses are steadily increasing, driven by the efforts of governments to expand their tax base.

To address this shift, your company must re-address your investment in three key areas of transformation: Process, Technology, and People.

**Process:** Today’s cost pressures demand out-of-the-box thinking as you transform your tax-related processes and platforms. Can you address this financial transformation while still staying up to date with local tax regulations?

**Technology:** It’s important to stay current with the latest technology — but knowing when and where to invest for the greatest ROI is a challenge that stresses the resources of every IT department.

**People:** Every manager works to keep employees motivated and focused on the tasks that provide the best results. How can you reduce mundane and time-consuming tasks and upskill your staff for additional responsibilities that may be multi-jurisdictional?

Increasing regulations and the urgency to reduce costs are constant struggles that every corporation faces — and the tax department and global trade functions can feel this firsthand. With so much at stake, senior leadership may now demand a greater level of visibility into their worldwide tax operations.
Regulatory changes

Regulations are increasing around the world as governments find new ways to increase revenues. A medium-sized company could have over 31,300 tax filings in a single year. In 2017, India implemented the Goods and Services Tax (GST) regime, while the Gulf Cooperation Council (GCC) countries are enacting separate VAT programs for 2018. This is in addition to more than 4,000 changes to rates and rules globally, by existing indirect tax jurisdictions, per year.

And of course, the Organization for Economic Co-operation and Development (OECD) cross border guidelines have added a new level of complexity and demand for transparency. Not understanding or being aware of these constant shifts in regulations and related exposure can and will impact the bottom line of multinational corporations everywhere.

Economic pressure

Higher costs, corporate reorganizations, and mergers and acquisitions all contribute to greater stress within tax departments. At the same time, global tax determination and trade classification is getting more complex, cross border transparency is increasing, and digital reporting is more frequent.

Leading multinational companies continue to move more tax and global trade functions to Shared Service Centers (SSC) and Global Business Services (GBS) hubs. In fact, 80% of Global 200 companies expect to move more tax responsibility to offshore centers. While these centralized hubs can bring some relief, they also introduce new challenges related to training, data management, and loss of local tax knowledge.
Facing Global Tax Technology Challenges Head-On

Changing technology

Technology has always been important to a company’s tax operations. However, with the current state of industry consolidation, globalization, and new digital reporting requirements, there is even more pressure for technology to deliver radical ROI improvements.

Key decisions need to be made. Most companies are in a financial ERP upgrade cycle, with SAP S/4 HANA at the forefront. Tax needs to be at the table to address global tax determination, transfer pricing, and global trade initiatives. Will you be able to articulate the concerns of your tax department when the IT department suggests a build versus buy decision that affects tax?

With SAF-T, Spain’s SII, and Brazil’s SPED, governments want more detailed data, more often, via electronic means. This trend will only continue to grow.

Risk and reputation

There are many stakeholders demanding greater transparency from financial institutions — ranging from the corporate C-suite, to shareholders, to governments, to news media and outside activist groups. As increased enforcement of tax codes becomes the norm, compliance is more important than ever for your organization.

Ask yourself:

• Are you able to deploy a worldwide tax technology strategy?
• Are you confident your existing tax technology can meet the needs of tomorrow — all types of tax, in all regions?
• Can you provide the C level with global visibility into tax risk and exposure?
• Will your preferred technology partner keep abreast of important technology — including blockchain, AI, and machine learning?
Globalization of the Tax Department

Executing your global tax technology strategy requires a coordinated effort whether that structure is centralized, decentralized, onshore, offshore, outsourced, or a hybrid.

The tax technology platform you choose must fit whatever organizational model you follow. So, what are the most critical elements?

Global coverage

It starts with extensive global coverage for all tax types in the jurisdictions where you do business — and a platform that looks at your business through the eyes of multiple tax authorities, in order to have the trusted answers to stay compliant and avoid penalties.

Scalable and flexible

As you consolidate your ERP systems and other platforms, it is critical that your tax systems can scale with them. Whether you're combining to one tax engine, analyzing millions of accounts for transfer pricing, or rolling up accounts for your global provision or Base Erosion and Profit Shifting (BEPS) reporting, you need a platform that is configurable and scalable — not one that requires extensive ERP customization every time a rate or rule changes.
Globalization of the Tax Department

Enhance collaboration

Your tax, finance, IT, and outsourcing resources are often scattered throughout the world. Visibility into your global operations is necessary to balance the needs of regulators, auditors, investors, shareholders, and public perception. A global collaboration, research, and workflow platform is crucial to minimizing tax risk.

Improve efficiency

Tax departments need answers and tools in order to keep up with global regulatory changes. The ideal solution should eliminate repetitive processes and make updates and administration simpler. A platform approach aligns operations cross-departmentally, providing accurate, real-time information to everyone utilizing the solution. And in today’s global tax world, research tools and multilingual solutions are critical.

Digital governance

More often and more in depth — that is the trend tax authorities are employing to optimize collection efforts. Your tax technology must allow your team to keep pace with emerging electronic reporting regimes and ever-increasing compliance pressures, without added people cost.

"Platform: A new business model that uses technology to connect people, organizations, and resources in an interactive ecosystem in which amazing amounts of value can be created and exchanged."

Geoffrey G. Parker, Marshall W. Van Alstyne, and Sangeet Paul Choudary

Your technology platform for global tax and trade must be robust and responsive. Thomson Reuters is the trusted partner for institutions like yours, with all the resources and experience to help your team scale globally, utilizing best-in-class solutions on a single platform.
The First Complete Solution

We keep up with changing regulations and have the worldwide resources you need — from local providers of content to software development, implementation, and support services.

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Managing Your Worldwide Tax and Trade Operations

The ONESOURCE enterprise suite from Thomson Reuters is a corporate tax and trade platform that drives global tax determination, compliance, and accounting decision-making with the industry’s most powerful portfolio of corporate tax solutions for multinational companies. It is a multi-tax, multi-jurisdiction, multilingual platform that provides the technology professionals need to manage global tax and global trade operations.

But it’s more than just technology. ONESOURCE delivers rich tax content and rules, which are updated on demand within the platform.

Thomson Reuters Checkpoint provides you with the right information, right now — including expert research, guidance, technology, tools, learning, and news. Checkpoint is relied on by thousands of professionals to understand complex information, make informed decisions, and use knowledge more efficiently.

With ONESOURCE and Checkpoint, you control the processes, the workflows, the collaboration, the data, and the technology.

• **ONESOURCE and Checkpoint** provide a broad portfolio of software and research solutions for most regions worldwide.

• **ONESOURCE** is the most widely used tax platform by multinational corporations and the Big 4.

• **This enterprise-wide technology platform** for your worldwide tax operations is built with state-of-the-art cloud, web, and data management technology that is scalable and delivers high performance and calculation speed.

• **ONESOURCE** is the one platform you can rely on as a partner during this period of regulatory and technology disruption. Whether your tax experts are at headquarters or in an SSC, in the Americas, the EU, or AsiaPac, Thomson Reuters offers the solutions that allow you to manage data and processes consistently.
Effectively manage indirect taxes on a global level

ONESOURCE Indirect Tax provides a single, standard platform to globally manage your indirect tax determination and compliance responsibility. Implemented at client sites in over 140 countries, it's the only calculation-to-compliance indirect tax solution that delivers indirect tax rates, logic, rules, and policy from a global perspective. ONESOURCE delivers value in several ways:

• ONESOURCE delivers a global determination and calculation solution that covers 189 countries and over 15,800 US tax jurisdictions. Our patented process for determining, calculating, and recording indirect tax liability allows corporations of all sizes and geographic reach to deliver business-specific tax content and configuration rules across multiple business systems much more consistently and accurately.

• ONESOURCE Indirect Tax compliance software is a comprehensive, web-based, VAT, GST, and sales and use tax compliance solution that covers more than 50 countries including Brazil, India, and the GCC. Its cloud-based architecture is perfect for SSC deployment.

• The ONESOURCE Indirect Tax Determination engine architecture is built on industry-standard JEE technology and state-of-the-art object-oriented design principles that optimize performance, reliability, interoperability, scalability, and security. ONESOURCE provides interfaces to SAP, Oracle, and other ERP platforms.

• ONESOURCE delivers a significant cost advantage over custom ERP solutions that require constant customization, or multiple locally independent systems, both of which are expensive to maintain.

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Resources to Learn More

White Papers

• Why Cloud? Why Now?
• Adobe Transforms Their Global Indirect Tax Process With ONESOURCE™ Determination

Brochures

• Indirect Tax Compliance
• Sales & Use Tax Compliance
• India GST
• Determination

Visit Our Product Sites

• ONESOURCE Indirect Tax
• ONESOURCE Property Tax
Compliance and Reporting

Providing global direct tax and data management solutions
ONESOURCE Tax Compliance solutions cover a variety of corporate tax compliance requirements including corporate income tax, global tax provision, statutory reporting, transfer pricing, and indirect tax (VAT, GST, S&U). We are the go-to solution for corporations worldwide, especially in the emerging world of digital reporting such as SAF-T.

• ONESOURCE is the best-suited platform to face the challenges of global tax compliance. Whether your tax department is centralized, decentralized, onshore, offshore, outsourced, or a hybrid, our cloud-based compliance solutions fit any operational strategy you choose to deploy.

• ONESOURCE delivers an enterprise-wide technology platform. It is an end-to-end web-hosted solution for the entire tax lifecycle, built with state-of-the-art cloud, web, and data management technology that is scalable and delivers high performance and calculation speed.

• Thomson Reuters has the resources and expertise to handle and keep up with changing regulations, rates, and rules. We have worldwide resources — from local providers of content and software development — to implementation and support services.

• ONESOURCE Tax Compliance solutions provide global coverage for all types of tax.
  - VAT and GST compliance solutions for more than 50 countries
  - Income Tax solutions for the US, Brazil, UK, Australia, and a dozen more
  - Legal Statutory Reporting for 30+ countries
  - Global Tax Provision (US, IFRS)
  - Global Tax Controversy and Audit Management
  - Global Tax Calendar and Due Dates
  - BEPS compliance solutions

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Resources to Learn More

White Papers
• Why Bring Tax In-House?
• Why Excel is Not Enough for Direct Tax Compliance
• Managing Statutory Reporting and Tax in Shared Service Centers

Brochures
• Tax Provision Brochure
• Income Tax Brochure
• Statutory Reporting Brochure

Visit Our Product Sites
• ONESOURCE Income Tax Solutions
• ONESOURCE Statutory Reporting
• ONESOURCE Indirect Tax Solutions
• ONESOURCE Transfer Pricing Solutions
Global Information Reporting and Withholding

Staying one step ahead of regulations to ensure compliance

Tax information reporting compliance is more complex and time consuming than ever. New regulations targeting tax evasion globally have added to an already exhaustive array of reporting requirements. ONESOURCE solutions help your institution ensure compliance and avoid penalties in all US and global jurisdictions where you do business. Thomson Reuters tracks global reporting requirements as they evolve enabling accurate, on-time compliance.

• ONESOURCE Tax Information Reporting is a comprehensive solution for US federal, state, and Canadian information reporting including all types of Forms 1099, 1042-S, and other forms. Available as software or full service, it covers the end-to-end compliance lifecycle including source data management, tax form production, printing, form distribution, regulatory filing, withholding management, and tax ID number compliance. Our tax experts take the burden of keeping on top of regulatory changes off your internal operations team.

• Financial institutions with large account volumes rely on our secure scalable solution to remove the complexity and risk from 1099 reporting. Wealth management transactional data is efficiently managed throughout the year. Powerful analysis and exception tools prepare account data for tax form e-filing. Annual client tax statements are mailed or electronically distributed in time for tax preparation.

• ONESOURCE AEOI (Automatic Exchange of Information) allows international institutions to comply with the Foreign Account Tax Compliance Act (FATCA) and the Common Reporting Standard (CRS) through comprehensive global coverage for 180 countries and growing. Our automated solution manages the entire tax workflow for tax documentation, data management, and reporting. ONESOURCE AEOI enables you to collect and validate tax residency during client onboarding, consolidate cross-border account data management, and prepare efficiently to meet aggressive filing deadlines through a cost effective and accurate reporting process.
Providing the right information, right now

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Checkpoint from Thomson Reuters offers unique time-saving tools to maximize productivity and profitability — all while ensuring quality and consistency. Some of our newest tools help you stay informed and advised on the fast-changing world of tax, increase accuracy, and give you peace of mind when it comes to compliance. Plus, you’ll have access to all of this information when you’re on the go with Checkpoint Mobile.

Our news products and services help you stay on top of legislative updates, regulatory changes, and other information relevant to financial institutions, ensuring you can deliver complete compliance, timely responses to requests, and more.

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ONESOURCE is the industry's most comprehensive, end-to-end corporate tax technology solution. Wherever you do business — Europe, the Middle East, Africa, Asia Pacific, Latin America, or North America — ONESOURCE has compliance software and services to meet the needs of your business.

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