

# INDIRECT TAX RATES

## FAQ

### FREQUENTLY ASKED QUESTIONS COVERING SALES AND USE TAX DATABASE FILES

**Q)** *How quickly will I receive the database after purchase?*

**A)** As soon as your payment is processed you will be able to login to your account and download the current version of the database.

**Q)** *When and how are the monthly updates delivered?*

**A)** Update files are sent at least 2 business days prior to the start of the next month and are delivered via email. The update files are a complete replacement of the previous months file.

**Q)** *At what level are the tax rates broken down?*

**A)** The tax rates are broken down at different levels depending on the product. Please see the product details link to view the differences.

**Q)** *What about regional transportation charges and other local taxes?*

**A)** These taxes are included in the files. They are broken out in some editions or rolled up into the county or city totals in other editions.

**Q)** *Is the database compatible with my accounting or ecommerce software?*

**A)** The file is in a tab delimited text file which is compatible with most software. Check with your IT department to make sure.

**Q)** *Does the software calculate state tax forms?*

**A)** The products sold are databases only to be used with your existing software. It does not produce forms or reports of any kind.

**Q)** *Do you accept purchase orders?*

**A)** Yes

**Q)** *How do I purchase the database with a purchase order?*

**A)** Email us at [tdsdatafiles@thomsonreuters.com](mailto:tdsdatafiles@thomsonreuters.com)

**Q)** *What do other tax1, other tax2, other tax3, and other tax4 represent?*

**A)** These tax rates are for states such as Georgia in which they have a MARTA tax, an educational tax, an educational tax2, and homestead tax in addition to their county tax. They give us the ability to break down the tax at the lowest possible level and are labeled in their tax name and tax number columns.

#### CONTACT US TODAY:



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